

Basic Analog Phone Quick Reference for Cisco Unified Communications

Feature	Default Access Code	How to Access Feature
Call Forward All (CFA) Forwards all calls to a target number.	**1	Dial the target phone number after hearing the beeps. You hear a confirmation tone when the handset is picked up to indicate all incoming calls are being forwarded. If you try to activate CFA after it is already activated, you hear a fast busy tone.
Call Forward All Cancel Cancels an active CFA condition.	**2	You hear a confirmation tone when the handset is picked up to indicate incoming calls are no longer being forwarded.
Call Transfer Connects call to a third party that you dial.	—	During a call, press hookflash to receive a dial tone. Dial number for transfer and either stay online to announce or hang up. The call is transferred when you hang up.
Call Waiting Announces a second call during an active call.	—	During a call, when you hear the tone, press hookflash to toggle between the active call and the incoming call. The call waiting tone plays only once.
Redial Dials again the last number dialed from this phone.	*#	—